



SOUTH CITY PHYSIOTHERAPY

MASKING & SCREENING POLICIES

Effective March 01, 2023

The following policies are in place at South City Physiotherapy to enhance the safety of clients and staff.

MASKING

Common Areas

While clients and staff are welcomed to wear them, masks are no longer required in clinic common areas.

Treatment Rooms

Either a client or therapist can express a preference for masking – in which case both parties will wear masks while in any treatment room.

If both client and therapist are comfortable without masking, neither is required to wear a mask in most treatment rooms. (See NOTE below for exception)

NOTE: South City has reserved a small number of “mask required” treatment rooms for the exclusive use of clients and therapists who choose to always mask.

Masks must be worn in designated “Mask Required” treatment rooms.

Please advise reception staff if you prefer not to mask (so you won’t be assigned to a “Mask Required” room for treatment).

SCREENING

For everyone’s comfort, safety and protection, clients and staff will continue to be screened for covid symptoms and exposure.

- Our “Screening Questionnaire” is available on our website, and in the clinic entrance.
- New clients will be asked the screening questions on arrival at the clinic for their first appointment.
- Returning clients will simply be asked if there have been any changes since they last completed the screening questionnaire.

Thank you for your patience and cooperation.

Francine Doré – Clinic Director